ascend
TO WHOLENESS
HEALTHCARE PLANS

WELCOME TO WebTPA
An AmWINS Group Company

EFFECTIVE 1/1/2019, Ascend to Wholeness is changing member services and claims management from Healthscope to WebTPA.

This means an upgraded service experience! WebTPA offers high-touch customer service to aid members when you need it most.

Member Services and Claims Management MEMBER Access Portal

Starting in January 1, 2019 you will be able to view and print your ID card online via the WebTPA member access through the Claims Management portal at **Ascendtowholeness.org** under **Member Services** link.

There you will find a complete dashboard view of your plan and self-service tools designed to save you time and effort:

- *View Eligibility Information*
- *Print a temporary ID card and/or order a new ID card*
- *View Claim status and history information (Explanation of Benefits)*

If you have further questions regarding plan benefits, you may speak with a customer service representative from 8 am – 8 pm Eastern Standard Time - Monday - Friday at 888.276.4732. After hours, you may verify eligibility and coverage levels via WebTPA's interactive voice response system.

Learn more at AscendToWholeness.org
and register to take advantage of your wellness benefits and subscribe for updates.
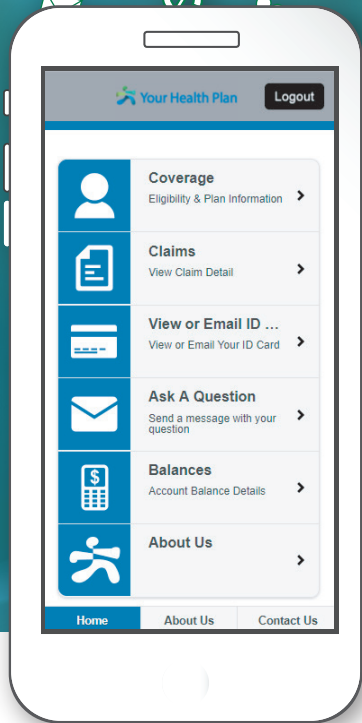
WebTPA Mobile App.
Anytime. Anywhere.

Available to iPhone and Android users, the WebTPA Mobile App is free and provides on-the-go functionality. Downloading the app is quick and easy - visit the Apple® App Store or Google Play for Android™.

The WebTPA mobile app enables members to access information about their plan benefits and claim information.

- View eligibility information.
- Print/order your ID card.
- View claim status and history information.
- Communicate with Member Service.

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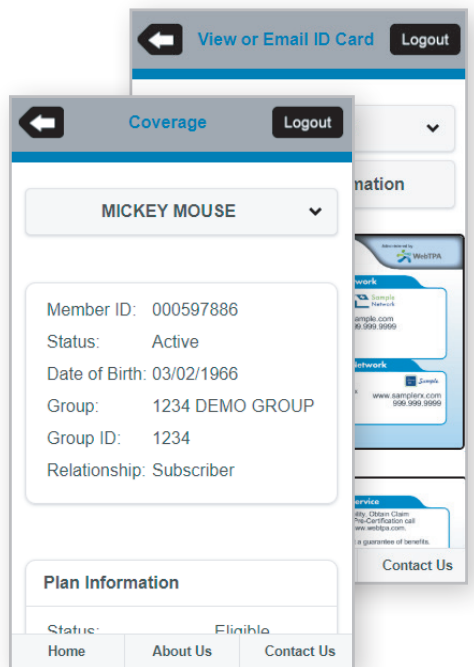
Scan the QR Code to be directed to the WebTPA website.

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